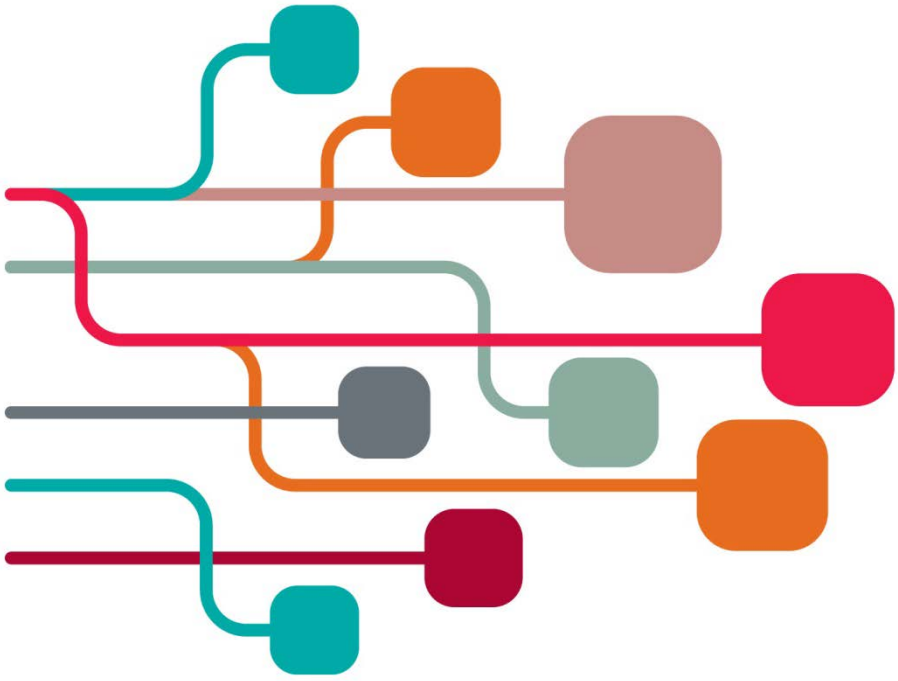
21 February 2014

SCONUL Library Design Awards and Showcase



Library of Birmingham
Centenary Square, Broad Street, Birmingham B1 2ND

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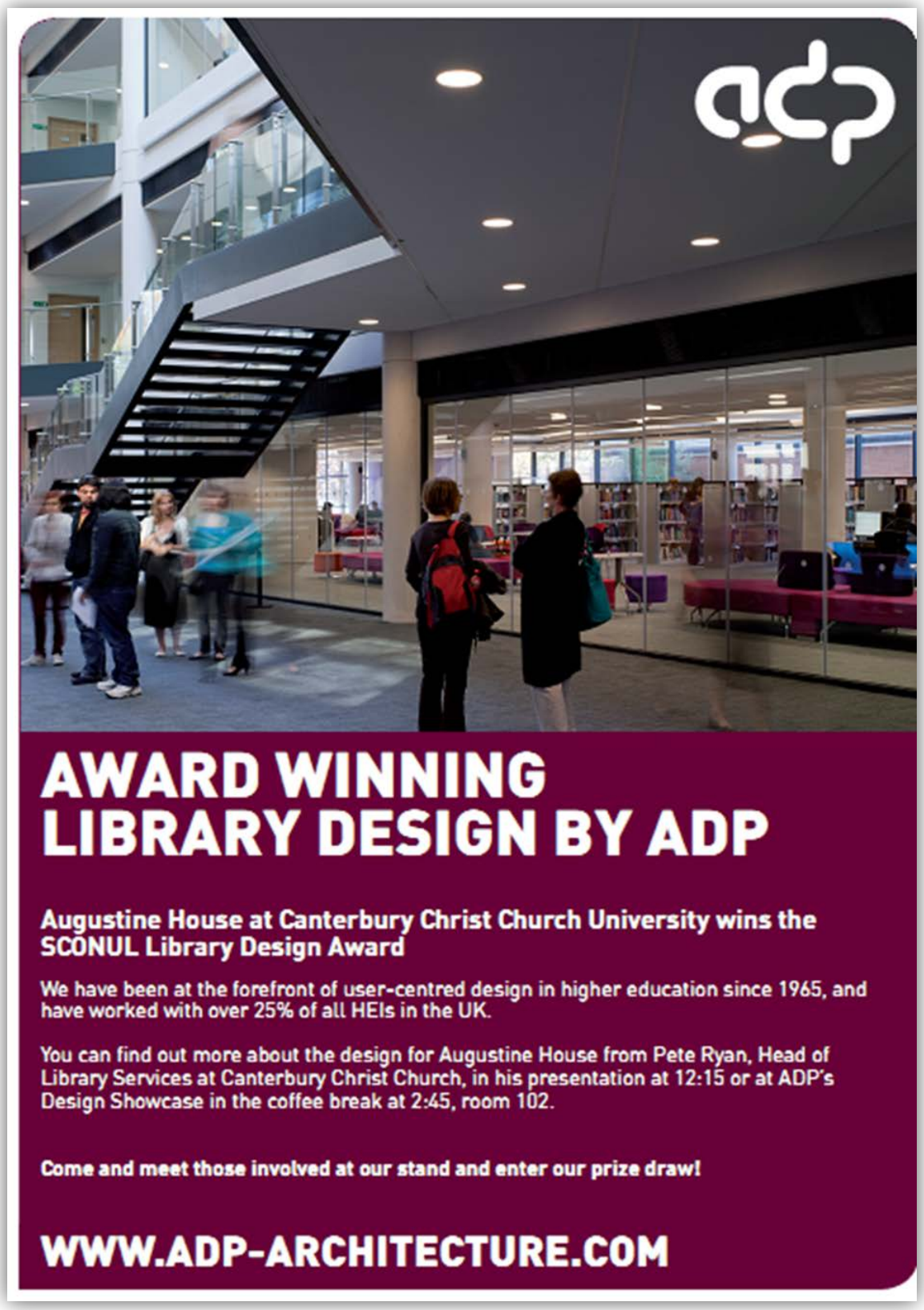
SCONUL

Event programme

09.30	*Registration, coffee and Design Showcase – Conference Centre, 1st Floor* *Including photo exhibition and exhibition stands*
10.30	Welcome Sara Marsh, Chair of SCONUL and Director of Learner Support Services, University of Bradford Studio Theatre, Ground Floor
10.35	Awards ceremony Presented by Liz Waller, Chair of the SCONUL Building Design Group and Deputy Director Information, University of York
11.00	Keynote speech followed by questions Sofia Pereira, Architect, Mecanoo Architecten and architect of the Library of Birmingham
11.45	*Coffee break – Conference Centre, 1st Floor*
12.15	Augustine House Library and Student Services Centre, Canterbury Christ Church University Presentation and Q&A Pete Ryan, Head of Library Services, Canterbury Christ Church University
13.00	*Lunch and Design Showcase – Conference Centre, 1st Floor* *Photo exhibition and exhibition stands, plus* *13.20: Presentation, Bruynzeel Storage Systems , Meeting Room 102, Conference Centre* *Storage and archiving in modern libraries: a design-led approach*
14.00	The McClay Library, Queen's University Belfast Presentation and Q&A Elizabeth Traynor, Assistant Director (Library Services), Queen's University Belfast
14.45	*Coffee break and Design Showcase – Conference Centre, 1st Floor* *Photo exhibition and exhibition stands, plus* *14.50: Presentation, ADP Architects, Meeting Room 102, Conference Centre* *Working in Augustine House Library and Student Services Centre: space planning, furniture choice and the quality of interior*
15.30	Ayr Library, University of the West of Scotland and SRUC Presentation and Q&A Neal Buchanan, Campus Librarian (Ayr), University of the West of Scotland
16.15	Conclusions Liz Jolly, Vice-Chair of SCONUL and Director, Library and Information Services, Teesside University
16.30	Close and departure


adp
AWARD WINNING
LIBRARY DESIGN BY ADP
Augustine House at Canterbury Christ Church University wins the SCONUL Library Design Award
We have been at the forefront of user-centred design in higher education since 1965, and have worked with over 25% of all HEIs in the UK.
You can find out more about the design for Augustine House from Pete Ryan, Head of Library Services at Canterbury Christ Church, in his presentation at 12:15 or at ADP's Design Showcase in the coffee break at 2:45, room 102.
Come and meet those involved at our stand and enter our prize draw!
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Design Awards and Showcase
Event and venue information

Venue information

The SCONUL Library Design Awards and Showcase will take place in the Studio Theatre (on the ground floor) and Conference Centre (first floor) at the Library of Birmingham.

On arrival coffee and refreshments will be served in the Conference Centre on the first floor, in Meeting Rooms 101-105. The Design Awards ceremony will be held in the Studio Theatre on the ground floor.

Getting to the Conference Centre

Library of Birmingham
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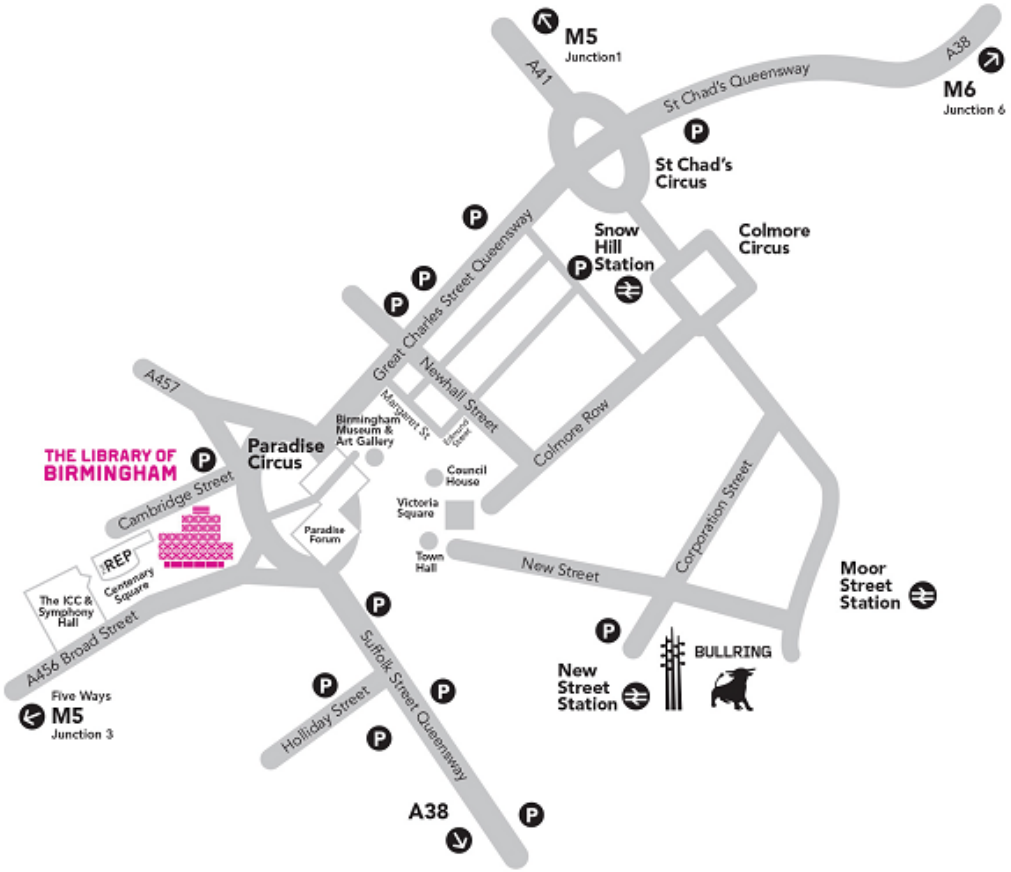
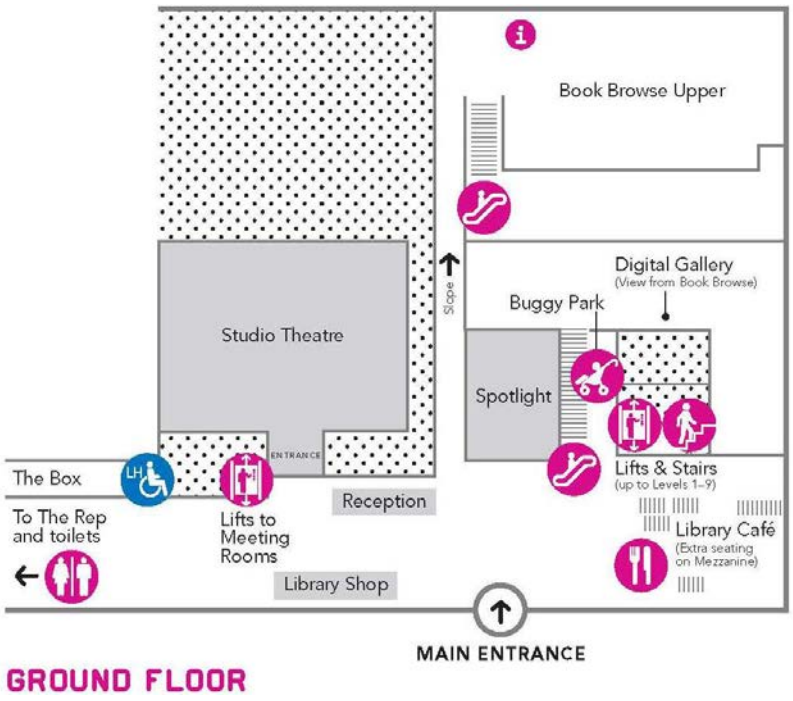
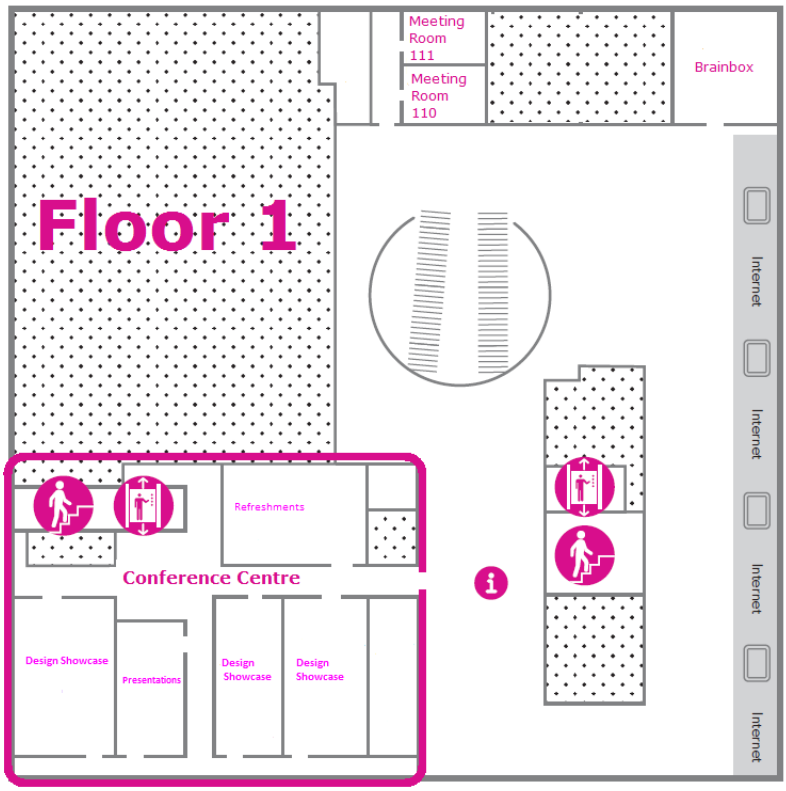


Map of the Conference Centre





Using wifi in the Library of Birmingham

Free wifi connectivity is available throughout the Library of Birmingham for use with your laptops and portable devices.

Unfortunately, there is limited access within the Studio Theatre where we will be holding our presentations. Access on terraces/outside spaces is, at the moment, also limited.

The Library of Birmingham offers a choice of two wifi networks 'Visitors' and 'Members'.

You should log-in as a visitor, using the network Visitors_Library_of_Birmingham.

- When you first select this option you will be taken to a login screen with a button asking if you want to "Get Online".
- The next screen asks for a first and last name and email address. Once all these details have been submitted the visitors' wifi page displays.
- This is the only time you will need to do this. You may be asked to sign onto the network again but you will be redirected to the Library of Birmingham wifi page, without having to re-enter your details.
- **You will automatically be logged off after 3 hours, but may log in again if needed.**

All PCs and wifi have a limit of 3 hour sessions. This is to allow for rest time and comply with health and safety specifications.

Design Showcase

The Design Showcase is taking place in the Conference Centre on the 1st floor and has a number of elements:

- **Photo exhibition** of the winning libraries
- **Exhibition stands** from library design suppliers
- **Time to visit the Library of Birmingham**. Unfortunately the Library does not offer tours of the building but delegates are welcome to explore the building during the Design Showcase timeslots. A tour of the non-public areas of the building was made available for a small number of delegates which is taking place at 9.30am.
- **Presentations on design issues**. Two exhibitors are putting on short (30 minute) presentations for delegates in Meeting Room 102 within the Conference Centre on the 1st floor. Spaces are available on a first-come, first-served basis. Please feel free to take coffee or lunch into the presentations.

13.20 Storage and archiving in modern libraries: a design-led approach

How a design-led approach can deliver elegant, successful storage solutions within a modern library. Featuring a presentation on Bruynzeel Storage System's installation at the Library of Birmingham, including:

- Jacob Jensen's Shade design for Bruynzeel
- space saving two-tier storage system with integrated upper floor
- electronic and manual mobile shelving
- future proofing of installation on Level 2
- bespoke solutions for archive objects and books

The video and presentation will be hosted by Bruynzeel Storage Systems' Morten Anderson. Anderson pioneered the introduction of electronic mobile storage in the UK, and played a leading role in bringing the Jacob Jensen Shade design to market. There will be an opportunity to ask questions at the end of the presentation.

14.50 Working in Augustine House Library and Student Services Centre: space planning, furniture choice and the quality of interior

Augustine House architect Roger FitzGerald, Partner at ADP, will describe how they worked with the University and stakeholders in developing the brief for the library and student services centre. Mark Ridgewell, ADP's Interior Design Director, will outline how they explored space planning, furniture choice and the quality of the interior to deliver the up-to-date facilities a library should expect in the twenty-first century.

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Design Awards and Showcase
Speaker biographies

Speaker biographies in order of appearance

Sara Marsh

Director of Learner Support Services, University of Bradford

Sara joined the University of Bradford as Director of Learner Support Services in summer 2007, and she currently has responsibility for the Library, IT, Careers, Disability and Counselling services. She was previously Deputy Director of Library and Information Services at Swansea University.

Sara has been Chair of SCONUL since summer 2012, and is currently one of three SCONUL representatives working with Jisc, UCISA, RUGIT and RLUK on the 'Futures Forum' series of partnership projects.

Liz Waller

Deputy Director of Information, University of York

Liz Waller is Deputy Director for Information and Head of Information Services at the University of York. She took up this post in 2009. An English graduate from Leeds University, with an MA from Leeds Polytechnic, she has over 23 years' experience of library work in the Higher Education sector. She has expertise in information literacy and graduate skills and, whilst at Leeds Metropolitan University, held an institutional teaching fellowship.

Liz has published in the areas of skills development and space planning. Liz went to York from the post of Head of Public Service Strategy at the University of Leeds, where she again had responsibility for estates planning, refurbishing the Health Sciences Library there in 2007-2008.

At York, Liz leads the Information Services Team and in 2012 completed the extensive refurbishment and extension to the University Library there. Her current areas of interest include Research Data Management. A member of the SCONUL User Experience and Success Strategy Group, Liz led the SCONUL Buildings Award 2013.

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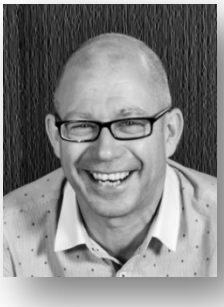
Sofia Pereira

Architect, Mecanoo Architecten

Sofia Rodrigues Pereira is an architect, graduating in 2007 from the Faculty of Architecture of the University of Lisbon. Since her graduation she has been working in The Netherlands for Mecanoo Architecten. She has been involved in a variety of large scale projects worldwide, such as the Library of Birmingham.

She had an important role in the Library project development in which she participated from design through to the construction phase.



Pete Ryan

Head of Library Services, Canterbury Christ Church University

Pete Ryan is Head of Library Services for Canterbury Christ Church University (CCCU). He has held a number of managerial positions within the public library service prior to his appointment at the University in 2002. At a national level he had been an active committee member of the Public Libraries Group of Chartered Institute of Library and Information Professionals (CILIP) (with 5 years as Treasurer), and is currently a member of the User Experience and Success Strategy Group of SCONUL. He has been actively involved in regional library developments and was a member of the Steering Group of the M25 Consortium of Higher Education Libraries, during which time he had responsibility for co-ordinating the production of consortium's Annual Report. At a local level, he has been the chair for the Canterbury Circle of Libraries, a local consortium of public, HE, FE, school and special libraries within the Canterbury district.

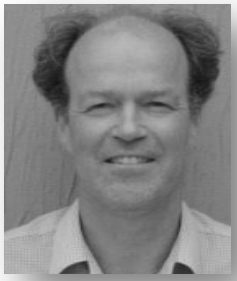
Roger FitzGerald

Architect and Partner, ADP

An architect with 30 years experience, Roger FitzGerald joined ADP in 1983 and became a Partner in 1991. As well as running the thriving London studio, he is Chairman of the practice and has overall responsibility for design quality.

His experience spans commercial, education, research, hotel, health, residential and leisure sectors. His higher education experience includes the landmark Augustine House at Canterbury Christ Church University, as well as student accommodation, master plans, conservation strategies and academic buildings.

His work has won a wide range of awards, been extensively published in books and journals, and exhibited at the Royal Academy. Roger is a Civic Trust Assessor and advises on the shortlisting of projects for the annual RIBA Awards. A keen artist, Roger's illustrative watercolours were published by Bloomsbury in a book entitled 'Buildings of Britain'. His paintings are now increasingly available online and in studios and galleries.

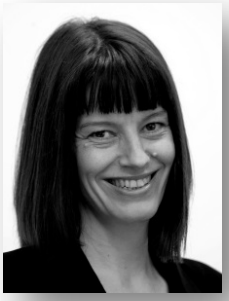


Peter Rands

Director of Sustainability Development, Canterbury Christ Church University

Dr Peter Rands is Director of Sustainability Development at Canterbury Christ Church University. He has been a member of staff at CCCU for 13 years, since his arrival in Kent in 1997. Initially working as Director of Computing Services, Peter took up his current position after working as Joint Project Director (Technology) for the construction of Augustine House Library and Student Support Centre - taking particular responsibility for technical elements, interior layout and design, and all sustainability related developments.

Since 2009, Peter has played a leading role in driving forward the sustainability agenda within the University. During 2011 he led the CCCU Green Academy team, resulting in the successful 'Futures Initiative' project, which supports the development of futures thinking with staff and in the curriculum, and the development of education for sustainability. He is a Fellow of Sustainability Futures Leadership Academy and the Environmental Association for Universities and Colleges (EAUC) Membership Advisory Council.



Liz Jolly

Director of Library and Information Services, Teesside University

Liz Jolly is Director of Library and Information Services at Teesside University. Previously she was Associate Director (Services and Operations) in Information and Learning Services at the University of Salford. She has held departmental senior management positions at East London and London South Bank Universities and has also worked at Huddersfield, Leeds Metropolitan, Lincoln and Manchester Metropolitan Universities.

Liz is currently Vice-Chair of SCONUL. She is a Fellow both of the CILIP and the Royal Society for the encouragement of Arts, Manufactures and Commerce (RSA). A former Chair of the CILIP University, College and Research Group, Liz is a member of the Editorial Board of the New Review of Academic Librarianship and a member of the British Library Advisory Council.

Liz wrote the chapter 'Space: changing the boundaries' in *Collaboration in Libraries and Learning Environments*, 2013, Facet Publishing, edited by Maxine Melling and Margaret Weaver.

Elizabeth Traynor

Assistant Director (Library Services), Queen's University Belfast

Elizabeth Traynor began her career at Regent's College and the British Library in London before moving to Queen's University Belfast in 1994. She held several posts in Queen's before becoming Assistant Director (Information Services) in 2001.

She has been involved in two major new library building projects during her time in Queen's –both the Seamus Heaney Library which opened in 1997 and the McClay Library project where she was a member of the Project Implementation Group throughout the planning, design, construction and occupation phases between 2003 and 2009. She has continued to manage the Library Services Division during the subsequent period of significant change and service development which she will present during the event.

Neal Buchanan

Campus Librarian (Ayr), University of the West of Scotland

Neal has worked for the University of the West of Scotland since 2007 and has been the Campus Librarian at Ayr since 2008. He was Government Publications Librarian at Bell College, Hamilton in 2006 and prior to that worked in the Maps, Official Publications and Statistics Unit at Glasgow University Library. Neal's professional interests include social media and library support for academic staff and researchers.

Elaine Muir

Library Services Manager, SRUC

Elaine is a professional of 28 years standing, the past 18 of which she has spent with Scottish Agricultural College, which became SRUC in October 2012. She is Library Services Manager for SRUC and has a network of six campus libraries spread across Scotland, from Aberdeen in the north to Dumfries in the south. These libraries offer a range of services supporting the University's education, research, and consultancy divisions. SRUC has a long history of education and research into agriculture and applied sciences, its first constituent college being formed in 1899 by Glasgow University and what was to become Strathclyde University.

She previously worked in both schools and FE, and for a number of years represented Scotland on the CoFHE Committee of CILIP. She was also the Chair of Ayrshire Libraries Forum which worked towards sharing good practice across the sectoral libraries in Ayrshire.

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Design Awards and Showcase
List of delegates

List of Delegates

Name	Job title	Institution
Jo Aitkins	Head of Public Services	University of Leicester
James Anthony-Edwards	Associate University Librarian	University of Salford
Dean Apes	Estate Planning Manager	Newcastle University
David Archer	Reader Services Librarian	London School of Hygiene & Tropical Medicine
Susan Ashworth	Library Deputy Director	University of Glasgow
Lori Bailey	Head of Policy and Member Engagement	SCONUL
Danche Bakeva	Events Officer	SCONUL
Chris Banks	Director of Library Services	Imperial College London
Derek Bannister	Acting Assistant Director of Estates & Facilities	St George's University of London
Wayne Barry	Faculty Learning Technologist - Social and Applied Sciences	Canterbury Christ Church University
Steve Beasant	Project Designer	Demco Interiors
Meryl Blanchard	Design Consultant	FG Library Products
Wilson Bowers	Business Development Manager	D-Tech International Ltd
Angela Brady	Assistant Director (Customer Services)	Aston University
James Breakell	Business Development Manager	D-Tech International Ltd
Paul Brooks	Project Sales Manager	Bruynzeel Storage Systems
Peter Brooks	Head of Library Services	Royal Agricultural University
Neal Buchanan	Campus Librarian (Ayr)	University of the West of Scotland
Jacqueline Chelin	Deputy Librarian	University of the West of England
Susan Chilton	Service Manager Management Support and Planning	Northumbria University
Pat Christie	Director of Libraries and Academic Support Services	University of the Arts London
Christopher Cipkin	Assistant Director, Library Academic Engagement	University of Birmingham
Helen Cocker	Head of Public Services, Library	London School of Economics and Political Science
Philip Cohen	Head of Library Services	Dublin Institute of Technology
Ursula Crow	Library Manager	Bucks New University
Rob Davies	Head of Library Administration	University of Leicester
Keith Dean	Assistant Director and Head of Corporate Services	University of Sheffield
Andy Duck	Marketing and Communications Manager (UK)	Bruynzeel Storage Systems
Laura Dunn	Head of Customer Services, Library	University of Liverpool
David Errington	Head of Learning Environment	Newcastle University

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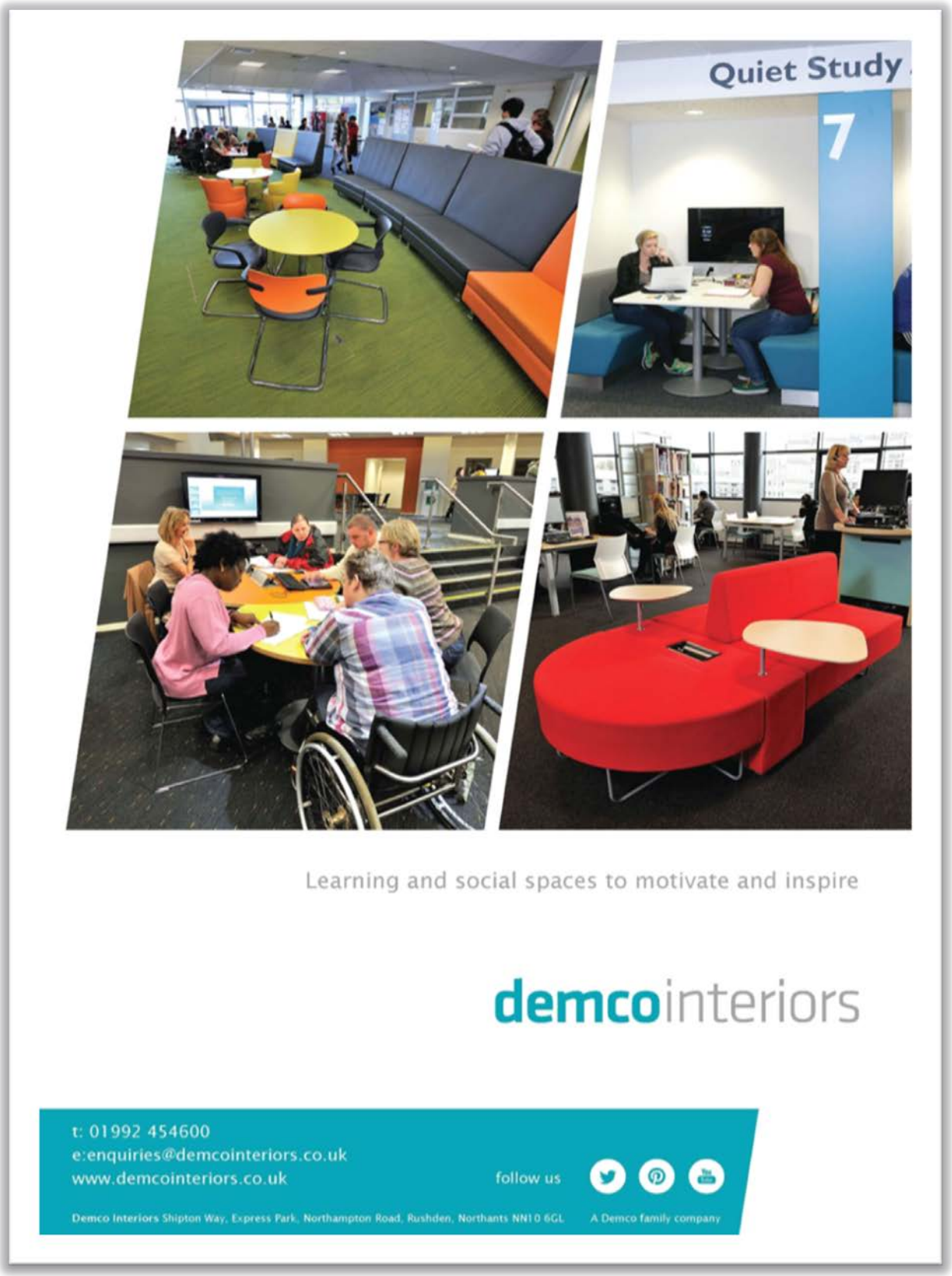
Name	Job title	Institution
Roger FitzGerald	Partner	ADP
Jo Geary	Head of Business & Management Services	Newcastle University
Julian Glover	Design Consultant	FG Library Products
Kelly Goddard	Senior Library Assistant	Canterbury Christ Church University
Samantha Green	Sales Consultant	Point Eight
Roisin Gwyer	University Librarian	University of Portsmouth
Sarah Harrop	Assistant Director, Library Services	University of Bristol
Elizabeth Hewitt	Library Services Manager	University of Birmingham
Richard Hill	Consultant	Delivery Services & Storage Ltd
Jan Howden	Interim University Librarian	University of the West of Scotland
Grace Hudson	Head of Library Services	University of Bradford
Faye Jackson	Head of Library User Services	University of Roehampton
Ruth Jenkins	Head of Library Services	Manchester Metropolitan University
Diane Job	Director of Library Services	University of Birmingham
Liz Jolly	Director, Library and Information Services	Teesside University
Rosie Jones	Learning Commons Development Manager	The University of Manchester
David Jovetic	Associate	ADP
Carol Kay	Head of Planning & Resources, Library	University of Liverpool
Kate Kelly	Chief Librarian	Royal College of Surgeons in Ireland
Annie Kilner	Assistant Director, Customer Services	Teesside University
Valerie King	Head of Customer Services, Boole Library	University College Cork Ireland
Anne Knight	Head of Content, Digital and Client Services	Cranfield University
Karen Latimer	Medical & HSC Librarian	Queen's University Belfast
Sandra Leitch	Co-Director Library and Learning Services	Kingston University
Elaine Lewis	Library Services Manager	University of Birmingham
David Lindley	Director	Designing Libraries
Annette Linton	Bibliographic and User Services Librarian	Canterbury Christ Church University
Caroline Lloyd	Head of Library and Archives Service	London School of Hygiene & Tropical Medicine
Alison Mackenzie	Dean of Learning Services	Edge Hill University

Name	Job title	Institution
Laura Macpherson	Acting Head of Collections Development and Management	University of Edinburgh
Virginia Malone	Information Services Manager	University of Greenwich
Elizabeth Malone	Co-Director Library and Learning Services	Kingston University
Sara Marsh	Director of Learner Support Services	University of Bradford
Heather McBryde-Wilding	Head of Service Development	University of Northampton
Andrew McDonald	Director of Newsam Library and Archive Services	Institute of Education, University of London
Peter McGovern	Architect	Henry J Lyons Architects
Kathryn McGowan	Contract Director	Reassurance Security Services Ltd
Claire McGowan	Account Executive	Reassurance Security Services Ltd
Benjamin Meunier	Assistant Librarian (Building Projects)	University College London
Ann Mitchell	Head of Staff Development & Service Environment	National University of Ireland, Galway
Philip Mooney	Student Union President	Canterbury Christ Church University
Elaine Muir	Head of Library Services	SRUC
Martin Mullin	Head of UK Acquisitions	Better World Books
Martin Myhill	Assistant Director (Academic Services) E-Library Strategy	University of Exeter
Joanne Neal	Customer Services Manager	Nottingham Trent University
SitMui Ng	Co-ordinator	SCONUL
John Nicholas	Account Manager	Point Eight
Lorraine Noel	Head of Customer Services	University of Huddersfield
Sean O'Connor	General Manager	Delivery Services & Storage Ltd
Rosalind Ogden	User Services Manager	St George's University of London
Jane O'Neill	Library Systems Manager	Queen's University Belfast
Paul Ornsby	Architectural Assistant	Bond Bryan Architects
Andy Parker	Acquisitions Representative	Better World Books
Julie Partridge	Customer Services Manager	Nottingham Trent University
Richard Partridge	Head of User Experience	De Montfort University
Richard Pears	Academic Liaison Librarian	Durham University
Janet Peden	University Librarian	University of Ulster
Janet Peters	Director of University Libraries and University Librarian	Cardiff Univesity
Anne Pietsch	Head of Library Academic Liaison	University of Roehampton
Chris Powis	Head of Library & Learning Services	University of Northampton
Sarah Price	Assistant Director, Collection Management and Development	University of Birmingham
Oliver Pritchard	Assistant Director, Student and Learning Support	University of Sunderland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Peter Rands	Director of Sustainability Development	Canterbury Christ Church University
Gavin Rea	Deputy Librarian	University of Bath
Catherine Rex	Director of Library Services	University of the West of England
Claire Ridall	LIS Portfolio Manager	Sheffield Hallam University
Mark Ridgewell	Interior Design Director	ADP
Caroline Rock	Director of Library and Learning Services	University of Surrey
Julian Roland	Head of Library Resources	London Metropolitan University
Rebecca Rose	Library Development Officer, Library Services	University of Bristol
Steve Rose	Head of Library and Learning Services	Southampton Solent University
Ann Rossiter	Executive Director	SCONUL
Pete Ryan	Head of Library Services	Canterbury Christ Church University
Carole Satchwell	Associate Director Library and Archive Services	University of Westminster
Anne Marie Saul-Rotne	Architect	Henry J Lyons Architects
Susan Scorey	University Librarian	University of Roehampton
Elizabeth Selby	Dean, Learning and Information Services	Southampton Solent University
Catherine Sherwood	Faculty Liaison Librarian (Education)	Canterbury Christ Church University
Ian Snowley	University Librarian	University of Lincoln
Lee Soden	Director of Facilities Management	Canterbury Christ Church University
Liz Stevenson	Academic Support Librarian, Law & EDC	University of Edinburgh
Rob Stone	Regional Sales Manager	Demco Interiors
Professor Rama Thirunamachandran	Vice Chancellor	Canterbury Christ Church University
Stephen Town	Director of Information and University Librarian	University of York
Karl Townsend	Campus Manager	Sheffield Hallam University
Elizabeth Traynor	Assistant Director (Library Services)	Queen's University Belfast
John Tuck	Director of Library Services	Royal Holloway University of London
Richard Wake	Deputy Librarian	University of Southampton
Tim Wales	Director of Library Services	The University of West London
Liz Waller	Head of Information Services	University of York
Catherine Walsh	Director of Library & Learning Services	University of East London

Name	Job title	Institution
Graham Walton	Head of Planning and Resources	Loughborough University
Elizabeth Warner-Davies	Assistant Director, Library Customer Support	University of Birmingham
Les Watson		Education and Library Consultant
Jo Webb	Director of Library and Learning Services	De Montfort University
Michela Wilkins	Team Leader Faculty Support	Imperial College London
Simon Williams	Head of IT	Royal Agricultural University
Steve Williams	Deputy Director	Swansea University
Collette Xavier	Head of Library Central Services	University of Roehampton
Elizabeth Young	Library Resources Manager	University of Ulster

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Pete Ryan –
Head of Library Services
at Canterbury Christ Church University

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Design Awards and Showcase
The SCONUL Library Design Awards

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Blackbrook Valley
Industrial Estate, Dudley
DY2 0EZ

www.point8.co.uk

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About SCONUL

SCONUL supports member libraries to deliver outstanding services to students, researchers and academics, thereby enabling their institutions to achieve excellence in teaching and research. We do this by working closely with those leading national and academic libraries of all missions, to share knowledge and best practice and to facilitate collective solutions where required. We speak for the community in its dealings with national and international bodies and promote the value that libraries bring to their institutions, their users and to the UK and Ireland as a whole.

SCONUL supports its members in six core ways:

Advocacy and lobbying

SCONUL represents the interests and views of academic libraries to national and regional governments, assemblies and other bodies and develops relationships with key partners.

Leadership

SCONUL helps shape public opinion in areas of interest to the sector; keeps members informed of new developments; facilitates new activities and brokers deals on behalf of its members. It provides information about developments in the models of leadership needed in our changing environment.

Communications

SCONUL facilitates the flow of information about and to academic libraries, and promotes best practice.

Services

SCONUL provides important services to members, including the Access Scheme and the SCONUL Statistics, and will continue to ensure that they are fit for purpose. We will also develop and operate new services as appropriate.

Training

SCONUL provides training seminars on core issues and helps identify emerging skills needs. We support and help develop the Future Leaders programme run by the Leadership Foundation for HE.

Events and networking

SCONUL organises events for those leading academic libraries and their senior management teams to provide them with opportunities to update their knowledge and share best practice with peers.

Our mission is delivered with the help of four Strategy Groups:

Academic Content and Communications Strategy Group

The Academic Content and Communications Strategy Group (ACCSG) helps shape policy and disseminate best practice in relation to the delivery of academic content. Priorities for the Group are supporting members with the introduction of Gold Open Access; working with Jisc and other partners on the market for journals and e-books and on Research Data Management; and supporting and representing the community on issues relating to copyright and intellectual property.

Last year, the Group published a briefing document for members on Open Access and responded to the government and HEFCE consultation on the issue. In addition, the Group lobbied government, and responded to policy consultations on copyright issues.

The ACCSG is chaired by Kitty Inglis, Librarian, University of Sussex.

Performance and Quality Strategy Group

The Performance and Quality Strategy Group (PQSG) leads on behalf of SCONUL members on issues related to benchmarking; value and impact; and in liaison with the Quality Assurance Agency (QAA). It also manages the SCONUL Statistics, and provides an extensive toolkit of data, measurement techniques and instruments in the field of performance measurement.

Recently, the Group delivered seminars on KPIs and benchmarking for libraries; and responded to QAA consultations on Institutional Review. Currently it is undertaking a detailed evaluation of the SCONUL Statistics with an aim to propose changes at the 2014 AGM in Glasgow.

The PQSG is chaired by Alison Mackenzie, Dean of Learning Services, Edge Hill University.

Shared and Collaborative Services Strategy Group

The Shared and Collaborative Services Strategy Group (SCSSG) leads on the development and operation of shared services which will benefit SCONUL members, particularly those at a UK level which are devised, developed and delivered in partnership and which are community owned. The Group works closely with strategic partners including RLUK, Jisc, and UCISA.

The Group has produced a Shared Services Development Plan for the next five years, and has held a number of shared services events, including a symposium on shared services at a regional level and briefings on KUALI OLE and the Jisc LMS programme. An example of its collaborative work is the delivery of Knowledge Base+ (KB+). This project has now been developed into a new service, managed by Jisc Collections, which helps libraries manage their e-resources by providing accurate publication, subscription, licence and management information.

Mark Toole, Head of Libraries and Learning Resources, Nottingham Trent University, chairs the SCSSG.

User Experience and Success Strategy Group

The User Experience and Success Strategy Group (UESSG) leads on the input of academic libraries to the success of institutions and their users through activities related to, for instance, employability, information and digital literacy, and library design and space planning.

The experience of researchers and students is central to the work of this group, as the UESSG led on the Design Awards. In addition, the Group led on the content of the 2013 SCONUL Winter Conference, *International Students: strategies for supporting success.*

Liz Jolly, Director, Library and Information Services at Teesside University and Vice-Chair of SCONUL, chairs the UESSG.

Information about the work of all the Strategy Groups can be found on our website:

www.sconul.ac.uk/page/sconuls-strategy

The SCONUL Library Design Awards

About the Awards

There are many awards for buildings made by architecture and building organisations. The SCONUL award is distinctive in that it is made by a library body in recognition of newly-designed spaces which function effectively in meeting the needs of users and library staff and the demanding requirements of a modern learning and research environment. The award identifies and celebrates examples of best practice in the period 2009-2011.

The awards have been made every three years since 1973 and recognise the best in the design of HE academic libraries. Previous award winners include University of Leicester Library, Trevithick Library, University of Cardiff, and the Sir Michael Cobham Library at the University of Bournemouth.

The awards committee was impressed by the detailed planning of space to fit the strategic objectives of the institution, and to meet the needs of students, academics and, where applicable, the wider community. The impact delivered by the projects was remarkable and the enthusiasm with which the users spoke of their experience evidenced the excellent work of the teams at the libraries. The number of submissions and the investment in those libraries highlight the continuing relevance of the physical library space to students and academics in those institutions.

Judging was carried out by a SCONUL Building Design Group and was based on the following criteria:

Strategic relevance

- How does the development fit the organisational mission?

Design

- How does the design meet the objectives of the development?
- Evidence the creativity and innovation of design.
- How has the design facilitated service innovation?
- How does the design support accessibility?

Impact

- What has been the impact on the user experience?
- What impact has there been on service development and delivery?
- What impact has the development had on staff?

Efficiency and sustainability

- How has the development contributed to the efficiency and sustainability of the operation?

The winners

SCONUL is pleased to announce that the winners of the 2013 awards are:

Development over 2000 sq. metres

Joint winners:

Augustine House Library and Student Services Centre, Canterbury Christ Church University,
and
The McClay Library, Queen's University Belfast

Highly Commended:

The Forum, University of Exeter

Development under 2000 sq. metres

Winner:

Ayr Library, University of the West of Scotland and SRUC

Highly Commended:

Dame Elizabeth Esteve-Coll Learning Resource Centre, Kingston University

We would like to thank the SCONUL Building Design Group:

- Liz Waller
  Deputy Director Information, University of York
- Roisin Gwyer
  University Librarian, University of Portsmouth
- Jo Norry
  Director of Libraries and Learning Innovation, Leeds Metropolitan University
- Graham Walton
  Head of Planning and Resources, Loughborough University
- Helen Cocker
  Head of Public Services Group, The London School of Economics & Political Science
- Lorraine Noel
  Head of Customer Services, University of Huddersfield
- Caroline Rock
  Director of Library & Learning Support Services University of Surrey
- Cathy Walsh
  Director of Library and Learning Services, University of East London

Augustine House Library and Student Services Centre, Canterbury Christ Church University

On 21 September 2009 Canterbury Christ Church University opened Augustine House, the new library and student learning centre on the Canterbury campus.

The new library is organised over four floors, with over 7,000 square metres of public space. It took two years to build, with over a decade of planning, consultation and research. The building is designed as open flexible space that will allow further reconfiguration to be undertaken as service and university needs change in the future.

The library was planned to be fit for purpose from the day it opened, but importantly it was planned and designed in order to be fit for future purposes. Whilst supporting the learning requirements of today's university is relatively straightforward to assess and deliver, how these needs will change in the future is not so easy to determine. The development of a clear vision and purpose for the new library was integral in developing new and innovative solutions for today and tomorrow.

From the outset we concentrated on looking at the purpose of space within the library and how space is used to support the learning process. We wanted to create a library that had:

- integrated services
- integrated learning spaces which were multi-functional
- social learning spaces, including cafés
- a wide range of types of study zones
- services available beyond the standard university day, using self-service and self-help for users
- spaces that created a positive environment to support study and learning.

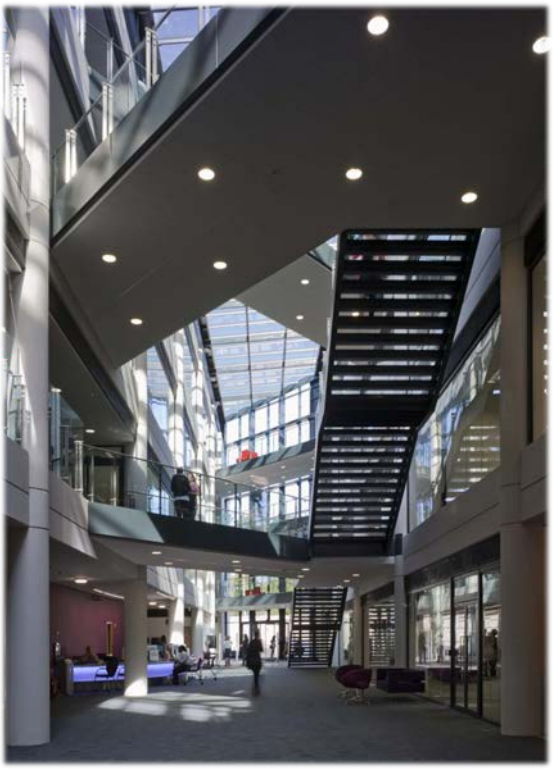
All of these elements were represented in the development of a clear vision and project brief for the development of a new library within Augustine House.

Whilst the project had ambitions to develop into new learning areas, we also recognised that it needed to deliver the full range of library services that were already offered. Students still wanted to use paper-based resources, such as books and print journals.

These physical items have considerable space requirements and created a potential conflict with the aspiration for open flexible study space. We took the decision to split the library stock into two parts: one area for regularly borrowed material located on open shelving at a low level to maintain an open feeling on each library floor; the other, with the less borrowed material, located in user accessible compact shelving, providing high density stock storage in a relatively small space. As a result the number of study seats across the library increased to over 1000 as compared to less than 500 in the old library building.

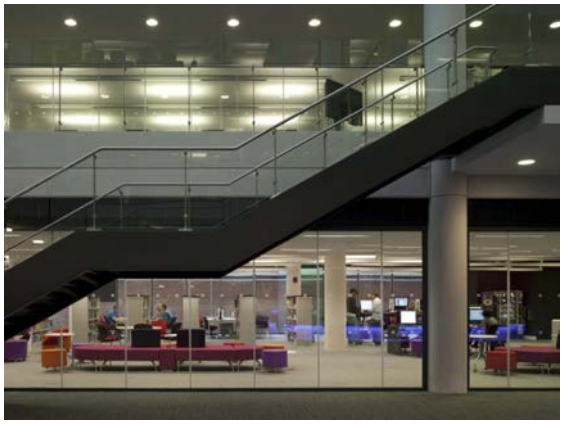
The planning for the new building concentrated on developing flexible spaces, where physical resources would not dominate with rows of books and computers. Rather the space should focus on supporting the users' study and learning needs. This flexible space was designed to create learning environments, or study zones, to support the increasing amount of collaborative learning across the University.

Different types of zones are provided on each of the floors, ranging from interactive spaces with access to



technologies such as whiteboards, large touch-screen computers and i-borrow notebooks, to bookable group study rooms. The variety of types of spaces are user-centred, as they can be configured and re-configured by users as they see fit, and has ensured that there is something for everyone looking to study within the building. Meeting the differing study and learning needs for different users was a key objective in transforming the learning environments within Augustine House – a challenge that has been met.

Computing technology in Augustine House combines fixed wired desktop machines alongside i-borrow laptops that can be borrowed and used throughout the building, using the ubiquitous wireless networking.



Mobile AV equipment allows users to create personalised learning spaces that can be changed again and again depending on users' study needs. In order to extend access to book loan services the University made significant investment into self-service technology to allow students to borrow and return physical library stock themselves.

Self-issue machines are provided on every floor of the building, with a large self-return sorter located on the ground floor close to the main entrance. In January 2014 over 85% of all loan and return transactions were directed through this self-service technology, which is available beyond the staffed library service hours. It has also released staff time to deal with more complex questions and problems, as well as supporting users in accessing the wide range of physical and electronic library resources.

Augustine House is a building, and a library, that focuses on the needs of its users – primarily students and staff within the institution, by providing space for interaction, conversation and learning. It offers a full range of library services in a state of the art, purpose-built building, plus a whole lot more!

Pete Ryan
Head of Library Services, Canterbury
Christ Church University

Design and suppliers:

Architect/ Interior design: ADP Architecture

Plantain Road, Crosby Row,
London, SE1 1YN
T: 0207 089 1720
www.adp-architecture.com/
Contact: Roger Fitzgerald/ Liz Jarrett/ Katie Thompson
london@adp-architecture.com

Library shelving (inc. mobile): Bruynzeel Storage Systems Ltd

Sheddingdean Business Park, Marchants Way
Burgess Hill
West Sussex, RH15 8QY
T: 0800 220 989 | F: 0800 220 848
enquiries@bruynzeel.co.uk
Contact: Elaine Witchell
Elaine.Witchell@bruynzeel.co.uk

Self service units: 3M Library Systems

Cain Road
Bracknell, RG12 8HT
T: 08705 360036
www.3m.com/
Contact: Steve Daniels
sdaniels1@mmm.com

Library movers: Harrow Green

2 Oriental Road
Silvertown
London, E16 2BZ
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www.harrowgreen.com/contact-harrow-green

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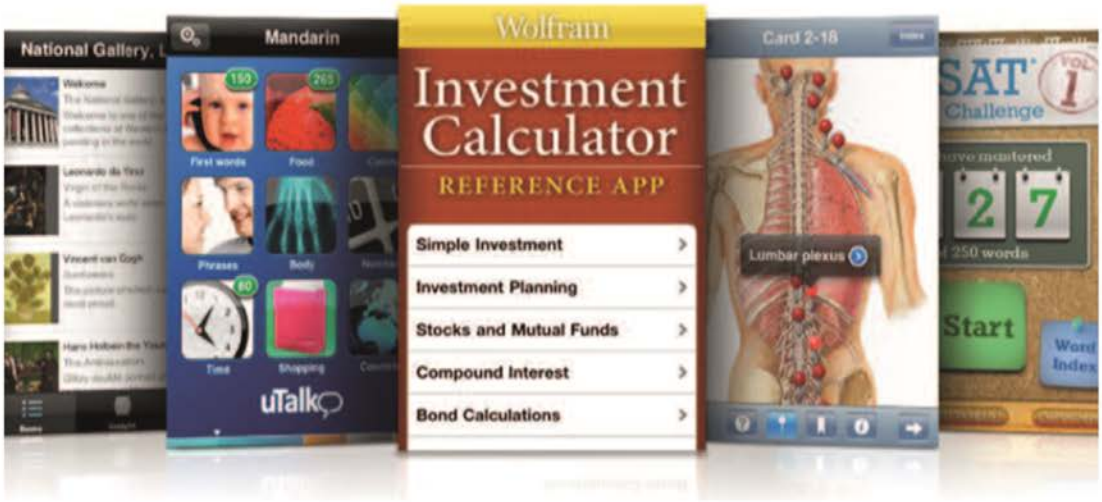

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The McClay Library, Queen's University Belfast

The McClay Library project at Queen's University Belfast was undertaken with the conviction that provision of a new library, more than any other development, would make the greatest contribution to advancing the University's ambition and search for excellence. This ambition included improving research performance and the student experience and joining the Global Top 100 Universities. The McClay Library has certainly delivered on University strategic objectives - a landmark building, modern yet timeless, designed by award winning architects, SBRA, constructed and furnished with the highest quality materials, it has become the focus for University visits from all over the world.

The McClay Library has replaced several branch libraries to become the main library on Queen's campus. The building is flexible and infinitely adaptable due to the creation of open plan spaces that can be re-configured easily, the use of raised floors, pervasive flood wiring and wireless connectivity. Internally, the building has a number of particularly creative and unique spaces – e.g. the CS Lewis Room, the Special Collections Reading Room and a variety of double height reading rooms.

The library offers a variety of high quality user spaces – silent study, PC whisper zones (integrated library/PC space rather than large banks of PCs), lounge seating, 23 group study rooms and a student lounge/café onsite for the first time. There are training rooms, language labs and a large auditorium so that library training can take place onsite. Students are now close to stock and support services – previously, in an eleven storey tower, no staff support could be offered above Level 4! Subject Teams now manage enquiry desks based on each floor.

The opening of the McClay Library has facilitated a step change in terms of the library service. This encompasses everything from greatly extended opening hours to a massive increase in self-service – book issue and return, laptop loans, collection of reservations, group study room booking, fines payment, etc. Wireless provision and power to all desktops has facilitated laptop lending and BYOD which have proven extremely successful. Service enhancements continue with RFID tagging of the entire collection during 2012 and the installation of a book sorter in summer 2013. Opening hours have increased by 20% and continue to be extended incrementally. The huge growth in self service means that most options are available during extensive unstaffed opening hours (including Bank

Holidays when only security staff are onsite).

The user experience has been transformed across all service areas. The library is much more visible than before and centralisation of previously dispersed services, staff and stock has had a homogenising effect. In terms of working practices, the building has facilitated collaborative working, greater flexibility in terms of staff deployment both within and between teams and integrated service delivery. The fact that all service teams are co-located with Library Systems and Bibliographic Services has brought enormous benefits.

There has been innovation also in terms of support – e.g. development of study environment policies (a noise alert service and roving support) to enhance the student experience in an incredibly busy environment. Innovation has also occurred in conveying information to students through use of plasma screens to display real time updates on PC availability and group room bookings. There has been a massive increase in usage – footfall has more than doubled (students come more often and stay longer and a huge percentage of students from all Schools use the library regularly) while library membership and demand for access from students at other institutions has grown dramatically. The heavy use of the library has resulted in totally new patterns of pedestrian traffic across the campus and permanent new arteries have been created as a result.

Students have a new sense of ownership of the library - they provide continuous feedback, making active use of social media. The library is also the centre of choice for student fund raising and welfare activities.

Since the McClay Library opened, we have rationalised service desks and reduced staffing levels (while increasing opening hours and seeing many usage metrics soar); we have increased study seats and PCs with a further significant enhancement project in summer 2013 – a development which included an extended student lounge. The University is convinced of the

value of investment in library provision and the McClay Library service is now a key indicator of the student experience in Queen's.

The McClay Library has also contributed significantly to the sustainability agenda within the University. It is naturally ventilated with high efficiency heating (heat from the data centre is used in the rest of the building), low voltage and movement sensitive lighting, rainwater harvesting, etc. The library has won a prestigious environmental sustainability award and achieved a Green Impact Initiative Gold Award after a major campaign to encourage recycling and energy saving activities throughout the building.

Elizabeth Traynor
Assistant Director (Library Services)
Queen's University Belfast

Design and suppliers:

Architect: Shepley Bulfinch Richardson & Abbott, Inc and RPP Architects Limited

Shepley Bulfinch Richardson & Abbott
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Boston, MA 02210, USA
T: +1 617 423 1700 | F: +1 800 934 9691
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T: 028 7136 2782 (Derry)
info@rpparchitects.co.uk
www.robinsonpatterson.com/
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Civil/Structural Engineer: Doran Consulting
Norwood House,
96-102 Great Victoria Street
Belfast, BT2 7BE
T: 028 9033 3443
www.doran.co.uk/
Contact: Graeme Henderson
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Building Services Designer: Buro Happold
www.burohappold.com/
Contact: David McNeill
T: 028 90517010
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david.mcneill@burohappold.com

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(Wooden study tables, study carrels and drum tables)
100 Coleraine Road
Maghera
N.Ireland, BT46 5BP
T: 028 79643021
F: 028 79644144
mail@sjg.co.uk

Furniture supplier: Workshop NI
(Dakota Jackson Chairs, Andrew World Chairs and AV storage equipment)
17 Oxford Street
Belfast
N. Ireland, BT1 3LA
T: 028 9031 5001
F: 028 9031 0910
sales@workshop-ni.co.uk
www.workshop-ni.co.uk/

Furniture supplier: Modern Office Supplies Belfast
(Operator Chairs)
Head Office & Distribution Centre
Unit 9, Falcon Way
Adelaide Industrial Estate
Boucher Road
Belfast, BT12 6SQ
T: 028 90 686333
F: 028 90 686321
info@modernofficesupplies.co.uk
www.modernofficesupplies.co.uk/

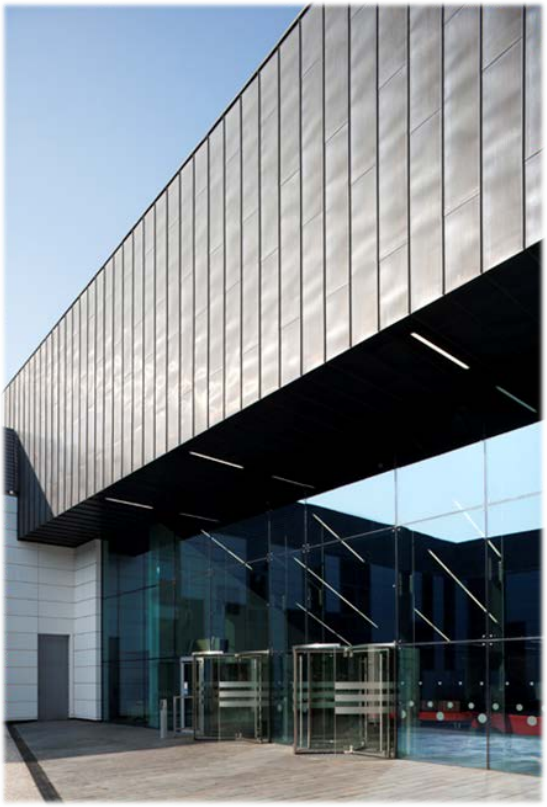
Furniture supplier: Balmoral Furniture (Moffett and Sons Limited)
(White computer tables, group study room chairs, tub chairs and office furniture)
Seymour Hill Industrial Estate
Dunmurry, Belfast
N.Ireland BT17 9PW
T: 028 90 301411
F: 028 90 610785
enquiries@moffett.co.uk

Ayr Library, University of the West of Scotland/ SRUC

The University of the West of Scotland (UWS)/SRUC library opened in August 2011 and is integral to the main campus building at Ayr.

The building – a single, secure, higher education learning space – sits on a riverbank in a lightly wooded environment near a residential area, below the treeline as observed from the houses. There are four levels, only two of which are visible from the main access road. The library is one of four UWS campus libraries, the others being at Dumfries, Hamilton and Paisley. SRUC operates library facilities at its campuses at Barony (Dumfries), Craibstone (Aberdeen), Elmwood (Cupar), King's Buildings (Edinburgh) and Oatridge (Broxburn). The creation of a purpose-built, modern, flexible library space for their use has clearly been popular with students: the SCONUL census data for the old UWS library showed an average of 30 users present during 2010/11 compared with 57 users in 2011/12 (an increase of 90%). Some of this increase will be down to SRUC students using the space, but the ratio of UWS to SRUC students at Ayr is approximately 9:1, suggesting that the students are indeed keen to use the new library. This is reflected in the borrowing statistics, which showed a 20% increase in issues in 2011/12 (45,849) compared with 2010/11 (38,197).

The library is in a prime location in the heart of the building, close to the



entrance and social spaces. It has been designed to be a welcoming and comfortable academic environment. Flexibility is of paramount importance because the UWS and SRUC client-base is diverse. Each of the three levels is zoned – quiet, social and group study – to offer different learning spaces to our users. The stairs and lift are situated to the far right of the library, which reduces intrusive flows of people and means the space is flexible and open, particularly at the entrance on Level 3. Accessibility was a key factor in the design process: all services are available to disabled users with minimal

need for adjustment; all pathways, including shelving aisles, are accessible for wheelchair users; height-adjustable desks and a rabami chair are available; there is level access from the main entrance of the building to the library; and staff support is available at the bespoke service desk situated near the library entrance, part of which is lowered.

The shared library space is an example in microcosm of the collaboration between the institutions. The UWS and SRUC librarians responsible for the site share an office and library assistants from UWS and SRUC work in an integrated space behind the service desk, where they share the desk rota (although acquisitions, ILL and other processes remain separate).

Joint staff meetings allow us to discuss and develop the service efficiently. Library staff from both institutions were fully involved in the design process and the desire from a service perspective is that, regardless of home institution, students received a seamless, high quality service from whichever member of library staff responds to their query. Students have different needs, inevitably, but we strive to deliver an equitable service to all.

The flexibility of the space and comprehensive wifi coverage has encouraged library staff to be creative in their thinking about how the space is used: drop-in sessions, class-room teaching in the library, a roaming enquiry service with a tablet, a quiet reading space and a private tutorial room are all suggestions from library staff that could not have been implemented in our old libraries. UWS and SRUC's collaboration at this site has enabled us easily to share new ideas with one another and to collaborate on other projects, most notably the Rowan project, which sees a shared LMS (Millennium) between UWS, SRUC and the University of the Highlands and Islands (UHI). This went live in February 2013 and staff from SRUC and UWS have worked together throughout to consider the best solutions for our library services.

A popular aspect has been the introduction of group study rooms, which are used by students to discuss work or practice presentations in advance of assessments, and library staff for teaching purposes. The wifi coverage means students may use their own portable devices to access library services anywhere they choose. The key issue is that the space is flexible: we aim to provide an appropriate space for our users, no matter how a student or group of students would like to learn.

The building won a Green Gown Award 2012 for Modernisation: Effectiveness and Efficiency in the Estate, and on completion achieved a BREEAM rating of Excellent.

Neal Buchanan
Campus Librarian (Ayr),
University of the West of Scotland

Design and suppliers

Architect: RMJM Architects

106 Hope Street, 4th Floor
Glasgow, G2 6PH
T: 0141 275 3410
www.rmjm.com/
Contact: Ryan Sylvester \ Elaine Paterson
R.Sylvester@rmjm.com
e.paterson@rmjm.com

Space planner: Space Solutions

120 West Regent Street, 3rd Floor
Glasgow, G2 2XQ
T: 0141 331 6910
www.spacesolutions.info/
Glasgow@spacesolutions.info

Furniture and Shelving Supplier: HCS Business Interiors

9 Cambuslang Road
Cambuslang Investment Park
Glasgow, G32 8NB
T: 0333 344 0237 | F: 0141 646 2552
www.hcsuk.org
Contact: Stephen Wilson
M: 07730 927 090
Stephen.Wilson@hcsuk.org

Self-Service Kiosks: D-Tech International Ltd

Building 136, Bentwaters Parks
Rendlesham, Woodbridge
Suffolk, IP12 2TW
T: 01394 420077
Contact: Francesca Reason
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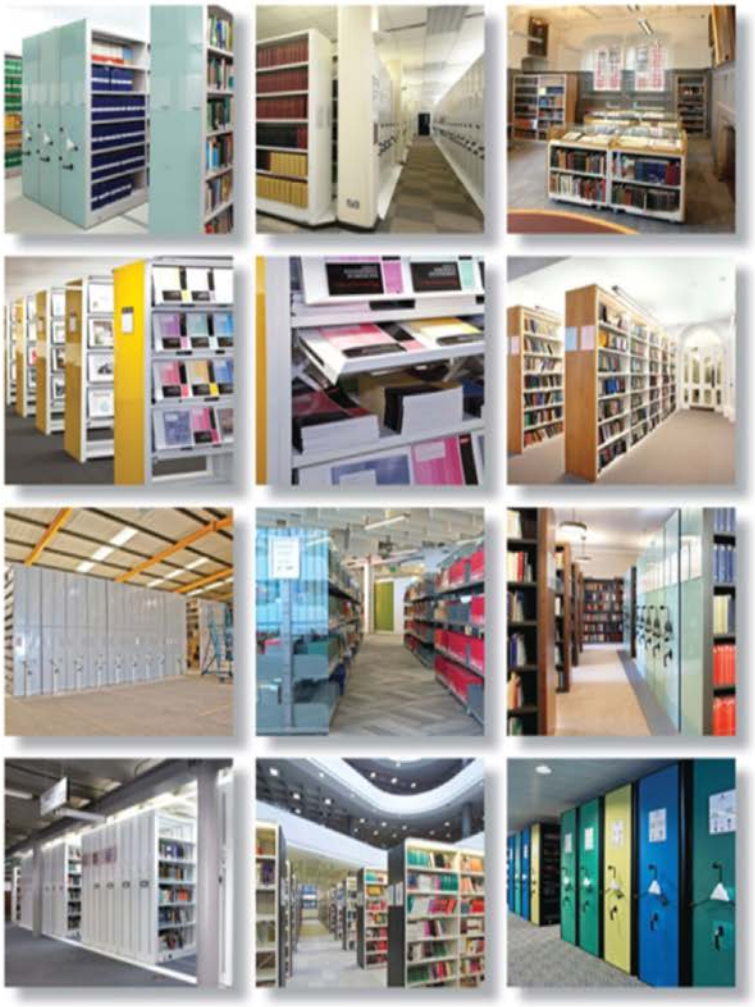

In University Libraries throughout the UK including Senate House, UCL, the Bodleian Library, Cambridge University Library, Edinburgh University, The Brynmor Jones Library Hull University, LSE, Kings College London and many more ....

For more information contact:
Forster Ecospace Ltd
Tel: 01869 278002
Fax: 01869 278003
E-mail: sales@ecospace.co.uk
www.ecospace.co.uk

AV Equipment: Saville Audio Visual

Head Office
Unit 5, Milfield Lane
Nether Poppleton,
York, YO26 6PQ
Contact: Antoni Guidi
Technical Sales Manager for Scotland
M: 07860 892 091
antoni.guidi@saville-av.com

IT: In-house by UWS & SRUC ICT

About the Library of Birmingham

The Library of Birmingham includes an adult and children's library, study centre, music library, community health centre, multimedia, archives, Shakespeare Memorial Room, offices, exhibition halls, cafes and lounge space, roof terraces and a new shared auditorium (300 seats) with neighbouring Repertory Theatre. The library was designed by Dutch architects Mecanoo.

The building is designed to capture the imagination and provides a showcase for the library's collections and cultural programmes brought alive with the help of new digital technologies. This 'people's palace', as the lead architect, Francine Houben describes it, is a centre of excellence for literacy, research, study, skills development, entrepreneurship, creative expression, health information and much more.

All images by Christian Richters

The building is a contemporary space, but it owes much to the history of Birmingham and its libraries. Its delicate filigree skin is inspired by the artisan tradition of this once industrial city. The rooftop rotunda houses the Shakespeare Memorial Room, designed in 1882. This Victorian reading room is lined with wood from the first Birmingham Central Library. Its prominent position as a rooftop aerie makes this room visible from the square.

Although the library is a transparent building, it maintains energy efficiency through the buffering capacity of the building mass and the atria. Sun shading and reflective materials within the facades block the harsh rays of the sun during the height of afternoon while allowing natural daylight into the interiors. The circular patio cut out of the square creates a protected outdoor space and invites daylight deep into the building. The building incorporates a mixed mode and

natural ventilation strategy. The façade responds to external conditions and openings allow fresh air intake and outflow. The addition of soft landscaped roof spaces enhances the immediate surrounding conditions. The Library of Birmingham was awarded BREEAM 'Excellent' status in 2013. BREEAM is the national standard against which the environmental sustainability of new buildings is measured.

Library of Birmingham Facts

- Design: 2008-2009
- Execution: 2010- 2013
- Size of building: 31,000 square metres, 35,000 square metres including the REP
- Client: Birmingham City Council
- Structural and mechanical engineer: Buro Happold, Birmingham, Glasgow
- Design and Interior: Mecanoo, Delft
- Theatre consultant: Theateradvies, Amsterdam
- Design manager: Davis Langdon Schumann Smith, London
- Contractor: Carillion Building, West Midlands
- Planning consultant: GVA Grimley Ltd., Birmingham
- Project costs: £193,000,000

Design Awards and Showcase Exhibitors

Exhibitors

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Exhibitor listings

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ADP is one of the leading architectural practices in the education sector in the UK. With over 45 years' experience, our record reflects our ability to think strategically and deliver award-winning designs.

With studios all over the UK, our approach is to design bespoke solutions based on our clients' needs. We have delivered libraries and learning resource centres for many of our Higher Education clients, as well as libraries for community use.

Alongside our SCONUL award-winning design for Augustine House at Canterbury Christ Church University, we have designed new landmark libraries for University of Leeds and at The Forum in Southend. We have also transformed existing libraries for Aston University and UCLan, providing them with exceptional learning resource facilities.

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www.adp-architecture.com/
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Better World Books

Better World Books is a very innovative enterprise.

In a nutshell, we keep books out of landfill and support literacy by selling them on multiple online marketplaces. Our customers have made us the world's biggest socially responsible used bookseller. We are not a charity, but a pioneering social business – we donate a percentage of EVERY sale to literacy.

We work closely with libraries, many people don't realise that disposing of surplus books can be a huge issue – so our free service is pretty popular. Nobody likes seeing books thrown into skips! You're in the right place to find out more about how we work with libraries and with other groups who have surplus books.

Come and have a chat if you'd like to know more or contact Andy aparker@betterworldbooks.co.uk

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Bruynzeel Storage Systems Ltd

Bruynzeel Storage Systems Ltd is Europe's leading designer and manufacturer of space-saving storage systems for libraries, archives, offices and museums. Serving public and private sector clients, our focus is to provide efficient storage solutions that combine space efficiency with accessibility. Bruynzeel has a 25-year track record of supplying storage systems to libraries and archives in the UK, including its market-leading touch screen electronic mobile shelving, two-tier space saving system and static low level units. With a choice of end panels in RAL colours, glass and wood options, customised graphics or the renowned Jacob Jensen SHADE design, Bruynzeel has a look to suit every need. Clients include the award-winning Canterbury Christ Church University Library, Liverpool City Library and Library of Birmingham. Bruynzeel is a Crown Commercial Service supplier.

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Demco Interiors

Students are changing, learning is changing and interiors are changing which is why Demco designs and furnishes leisure and learning spaces that put students at the very heart of this transformation. From library to learning commons, from breakout areas to social spaces, we make it our job to understand what you want to achieve for your students.

We were also proud to be the FF&E contractor for the Library of Birmingham where we worked with partners to deliver the architect's vision for this exciting new space through the entire internal fit out of the Library, bar and restaurant areas of the Repertory Theatre

Shipton Way,
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D-Tech International Ltd

D-Tech International is a leading designer, supplier and manufacturer of multi-media detection and dispensing technology. Founded in 2002, we have provided security and self-service technology to Schools, Universities and Public Sector Libraries for over 10 years with great success and an excellent reputation. As experts in RFID, RF, RFIQ and EM technologies, D-Tech are well placed to offer consultancy on the best library based technology solutions for the education market. Our product portfolio also includes stock management devices, book vending/lending automation systems, people counting and laptop self-service as well as security gates and self-service solutions.

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FG Library Products

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Library Movers

Library Movers is a division of Delivery Services who are an award winning commercial relocation company. Library Movers specialise in project management and relocation of all your library resources. By combining detailed planning, innovative methodology and specialist equipment, Library Movers can offer a library consultation and relocation service that is unique throughout the UK and Ireland.

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General Manager
sean@delivery-services.com

Point Eight

Point Eight is one of the UK's leading designers and manufacturers of library interiors. Having installed over 5000 libraries worldwide and won numerous awards for our libraries, we will help you plan and deliver a library that meets the evolving needs of your users.

Point Eight is the UK's only manufacturer of library interiors and all our furniture is built by skilled tradesmen in the UK. Every installation is fitted by our dedicated team of fitters ensuring our work is of the highest quality.

Narrowboat Way,
Blackbrook Valley Industrial Estate
Dudley, DY2 0EZ
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Contact: Samantha Green

Reassurance Security Services Ltd

Reassurance Security Services Ltd is a medium sized enterprise which has over 6 years' experience of working within the University sector.

During this time, we saw that there was a gap in the market to provide experienced customer focused staff, who deliver more than just security cover.

We now specialise in this sector and have created a niche market of providing an enhanced out of hours service for University Libraries.

We can provide flexible, efficient, cost effective and often bespoke services including:

- Weekend / late hours providing additional back up to library staff
- Access control
- Library patrols
- Lock down
- 24/7 cover during exam revision periods
- Flexible cover required –7 hours + – only pay for the hours you need to cover
- Customer Service – book collection, book shelving, photocopier, self-service machine maintenance, general student assistance
- We also provide staff to integrate with in-house library staff to provide reliable back up on a long term basis helping to cover vacation and sickness cover

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www.reassurancesecurityservices.co.uk/

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SCONUL

Evaluation Survey

We would be very grateful if you would take the time to complete this evaluation form, either by completing it on paper and returning it to the SCONUL office, or by completing it on-line at: www.surveymonkey.com/s/designawards

Section 1: event content

1. How satisfied were you with the content overall?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

2. How satisfied were you with the Keynote Speaker, Sofia Pereira, Architect, Mecanoo Architecten, architect of the Library of Birmingham?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

3. How satisfied were you with the Presentation and Q&A: Augustine House Library and Student Services Centre, Canterbury Christ Church University?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

4. How satisfied were you with the Presentation and Q&A: The McClay Library, Queen's University Belfast?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

5. How satisfied were you with the Presentation and Q&A: Ayr Library, University of the West of Scotland and SRUC?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

Section 2: Design Showcase

6. Were you aware of the Design Showcase before you attended?

- ☐ Yes
- ☐ No
- ☐ Not sure

7. Do you think the Design Showcase is a useful initiative?

- ☐ Yes
- ☐ No
- ☐ Yes in principle, but with different content

Any comments:

8. Which of the following Design Showcase sessions did you attend, and did you find it worthwhile?

	Attended?	Found worthwhile?
Tour of the Library behind the scenes	☐	☐
Presentation from Bruynzeel	☐	☐
Presentation from ADP	☐	☐

Any comments:

Section 3: event administration

9. How satisfied were you with the registration process?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

10. How satisfied were you with the information provided in advance of the event?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

11. How satisfied were you with the venue facilities?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Any comments:

Section 4: overall evaluation

12. Do you feel that attending the Library Design Awards event has allowed you to:

	Yes	Neither yes or no	No
extend your network of professional contacts?	☐	☐	☐
deepen your understanding of library space design in academic libraries?	☐	☐	☐
inform any plans for development of your own library?	☐	☐	☐

Any comments:

13. Do you have any other comments?

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