

# The Hive: University of Worcester

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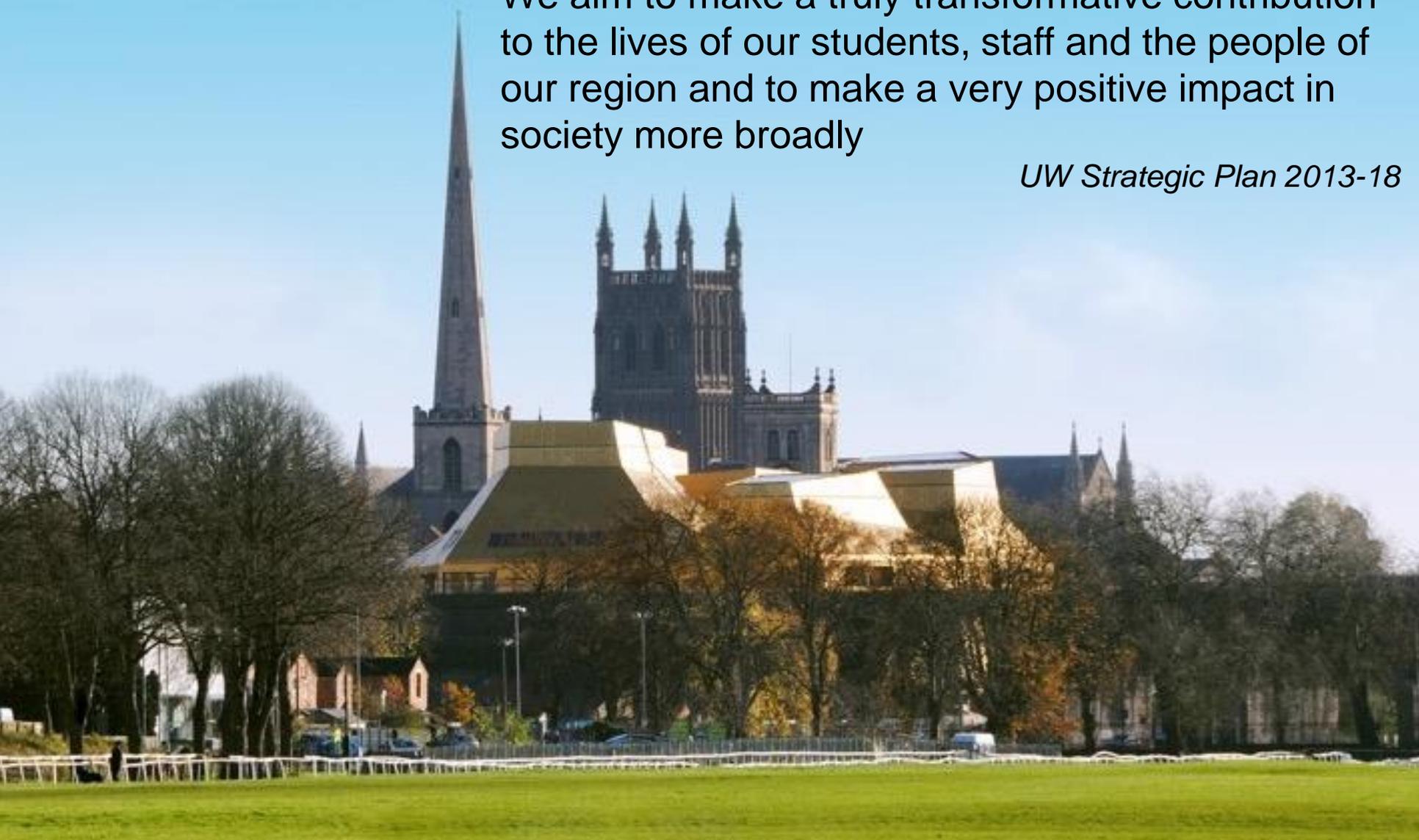
Judith Keene - *University Librarian*

Laura Worsfold - *Business Development Manager*

# The University

We aim to make a truly transformative contribution to the lives of our students, staff and the people of our region and to make a very positive impact in society more broadly

*UW Strategic Plan 2013-18*



# The University Library

Our Vision is to build on our unique and outward facing service, so that we are highly valued by our University students and staff and community users; and regarded as providing vibrant leadership in areas of best practice in the library sector.

*Library Services Strategic Plan 2015-20*

# Partnership

The **Hive**

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*“A destination in itself. The building should inspire, excite and welcome, but not intimidate through a sense of grandeur or self-importance.”*

*WLHC Design Statement 2007*

# Consultation



# Design and Build



Archaeological Dig at the site of The Hive, prior to construction



The Atrium in The Hive, mid-construction

# Environmental Facts

- **Environmental assessment** - BREEAM "Excellent" (Building Research Establishment Environmental Assessment Methodology)
- **Heating** - 700kw biomass boiler, local fuel supply
- **Ventilation** - Primarily naturally ventilated
- **Cooling** - River water cooling
- **Emissions** - 50% reduction on Part L2 Building Regulations, 15.8kg CO<sub>2</sub>/m<sup>2</sup>/yr
- **Water management** - rainwater harvesting reduces mains water consumption by 75%
- **Materials** - recycled content of the construction (by value) will be at least 22%
- **Climate impact** – design for predicted weather conditions years 2020 and 2050
- **Structure** - thermal mass assists heating and cooling. Concrete has reduced cement content for a lower environmental impact

# Key Principles

- Inspiration
- Connection
- Aspiration
- Learning
- Integration
- Inclusivity
- Enduring values
- Well-being
- Sustainability
- Visibility



# Service Delivery



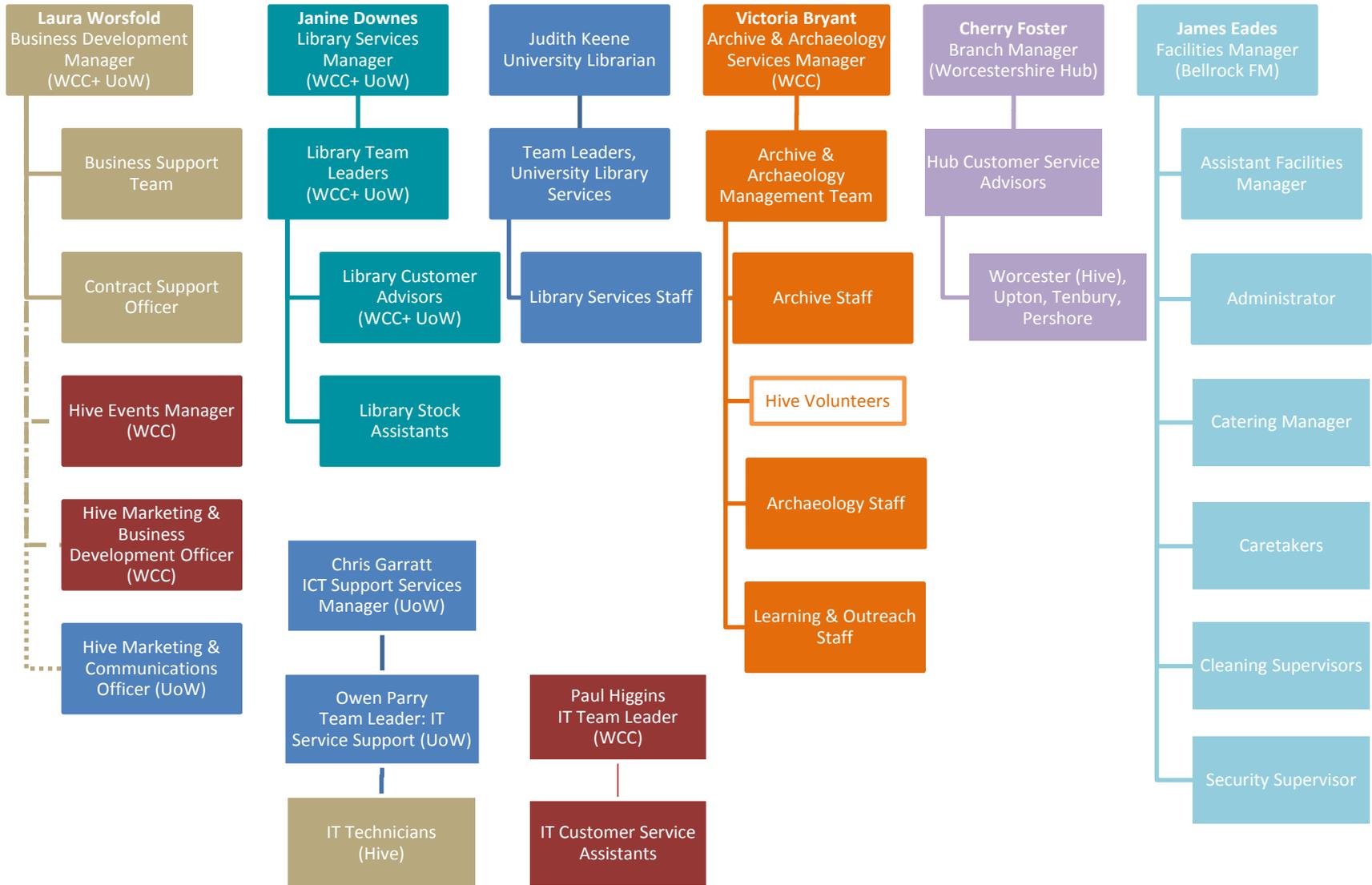
- Library
- Archives
- Archaeology
- Business Centre
- Records Office
- Community hub
- Cafe

# The **Hive**

- Partnerships with business, culture and arts organisations
- Hive has 5 levels open to all users, roughly 250,000 books and 250 PCs
- Online services: 1000s of e-books, e-journals, Ancestry, OED, online enquiries... (In addition to University resources)



# Hive Management Team



# Hive People

- Around 200 staff
- 110 volunteers in 15 different roles contributing 20,000 hours this year alone
- Students on work placement /interns/volunteering/paid roles



# Since opening 2012



- 3.5 million visits
- 62,780 new members, 40,800 children or young people
- 3.8 million issues
- Over 10,000 school children
- Student satisfaction risen 12%
- University staff satisfaction with library services 98%
- 8690 logged enquiries (2015-16), 51% by university members

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# Events Programme



- Arts: exhibitions, theatre, poetry
- Lending An Ear project
- Adults, children and families
- Lecture series
- Archive & Archaeology events and workshops
- Reading groups
- Business events

# The **Hive** What People Say

*“The library was a big 'selling point' of the course for me”*

*“I would like to highlight the fact that we have a wonderful library in Worcester. Great workspace, friendly staff and tons of resources.”*

*NSS 2016*



*“It’s a wonderful, amazing place ....This is a dream place for me; it’s perfect and I’m very jealous.”*

*Michael Rosen, Children’s Laureate 2007-9*

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# Moving Forward



- Recognition as an iconic and established venue
- Monitoring & evaluating impact
- Maintaining strong partnerships and values
- Plans to expand the site and develop
- Focus and prioritise

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# The Hive

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