

## Background

- LSBU Group
- Student Journey Directorate
- Information Resources & Management
- Multi-site service delivery
- Self-service
- Authentication & integrations



### Challenges

- Early career candidates
- Computer / Data Science
- Burden of heavy jargons
- Career progression
- Revised JD
- Focus on "can-do"
- In-house Library expert



### Attributes

Liaison /soft skills

**Integrations / APIs** 

**Data analytics** 

**Troubleshooting / problem solving** 

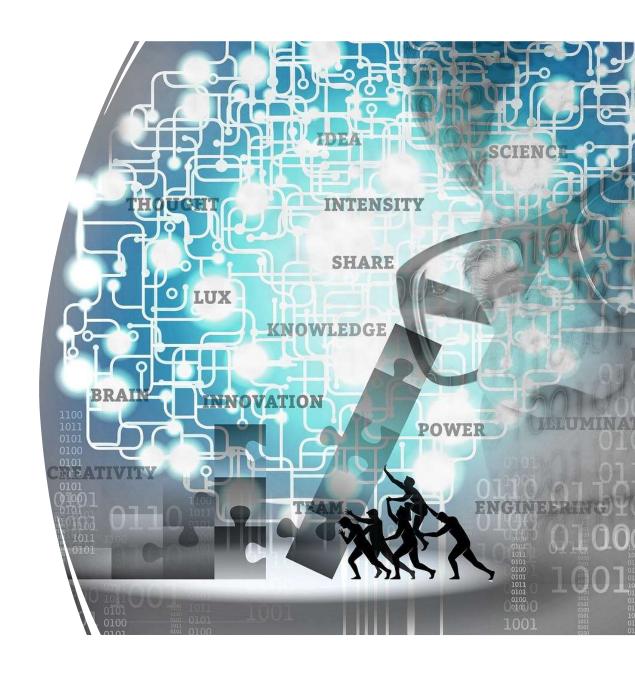
Sector wide awareness on emerging trends

**Continuous improvement** 

Are we looking for super-hero ??

#### Future recruitment

- Revised JD
- Qualification vs Experience
- Dedicated Post-graduate trainee opportunities for Systems
- Focused CPD, networking and peer networks
- Salary & nomenclature
- EDI profile of systems workforce ?



# Next five years

- Multiple areas in JD
- Al-driven discovery systems
- Data Analyst vs Systems Analyst ?
- System admin vs Expectations management

