Library technologies webinar

Chat transcript: attendee comments & questions
25 June 2024, 13:30 – 15:00hrs

Name	Institution	Chat
Tim Wales (Cranfield Library):	Cranfield University	Elsevier's acquisitions interestingly don't include LMSs though as they sold Voyager early 2000s
Peter Kiely:	Royal Holloway, University of London	What role do procurement frameworks play in shaping the market?
David Clover:	Middlesex University	Good question Peter – we plan to look at this in the breakout rooms as part of our questions!
Janice Fernandes:	University of West London	As a library professional I wonder whether it is collaboration or competition among the library suppliers … where are they headed … our answer to that might be consortia and yet …. I wonder if it is enough !
Andy Ekins:	Universities at Medway	Universities at Medway is an example of how institutions (3 Unis in this case) can come together to purchase and share infrastructure (LMS and Discovery).
Emily Shields:	Manchester Metropolitan university	I like the idea of 'banding together' but I find that all community centres of systems have great ideas – and then answers saying that this wouldn't work for their institution.
Alison Harding:	UWTSD	WHELF has a shared LMS & Discovery, I believe that's 9 of the members who are HEIs, plus the National Library of Wales and the NHS Libraries in Wales.

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Ian Haydock:	Keele University	I'm interested in the role of User Groups in influencing library suppliers and directing development in a more beneficial direction. What is your view of these?
David Clover:	Middlesex University	I think libraries have benefited from strong networks enabling consortia approaches – other parts of the university less strongly networked
Tim Wales (Cranfield Library):	Cranfield University	I am not clear what Roger's preferred end-state is for us as a sector?
Ann Rossiter:	SCONUL	How do you see the development of AI tools impacting on the library infrastructure marketplace?
Michael Stanning:	University of Cumbria	With the cost of change being so large I think the marketplace in the UK will not alter until a HEI adopts FOLIO and evangelises about the newish, low-cost alternative. Is FOLIO shaking up the picture in the US.
Lisa McLaren:	SCONUL	We have some breakout groups coming up. Each room will have a question to answer (room 1 does question 1 etc) Please put the results of your musings into our Padlet: https://padlet.com/SCONUL/library-technologies-webinar-25-june-2024-3ml1ko6mp4zwazax
Ella Mitchell:	Middlesex University	Thank you Roger- really interesting presentation. Competition is really important and the costs of switching are interesting point.

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		Often there are a lot of hidden costs in terms of supplier changes which are sometimes hard to quantify which may not be fully appreciated as the procurement process, I think Rogers point about a pragmatic viewpoint is important there.
Michael Stanning:	University of Cumbria	There are alternatives to EBSCO to host FOLIO. This combined with the expectation FOLIO users continue to develop it for the benefit of all offers real hope to break the EBSCO/Clarivate stranglehold.
Ash Green:	Goldsmiths, University of London	Not a question, just a comment… I feel like I have more opportunity to influence a supplier when they give me an opportunity to voice my opinion along with others in the community - so, with one of our big suppliers I feel like I have some influence & with another, I feel as if I have none
Breakout session start		
Lisa McLaren:	SCONUL	Question 1 (for Room 1): Do you feel that there is sufficient choice and diversity in the supply of library services and technologies for your institution's needs? Please comment.
		Question 2: Are there technologies or services that you would like to have access to but don't?
		Question 3: What are the main barriers for your institution in accessing or utilising services and

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		technologies? (e.g. budget, staff time; skills and support).
		Question 4: Do you see structural or systemic problems in the provision of library services and technologies? If so, what are these? (For example, should we be embracing open source solutions more readily?)
		Question 5: How well do your institutional procurement policies and procedures help you get the right services and technologies - what could change and why?
		Question 6: What action could institutions, SCONUL or other parties take to improve the responsiveness of library providers to the sector's needs?
Breakout session end		
Lisa McLaren:	SCONUL	If you would like to add your view to any other questions on the Padlet, please feel free! https://padlet.com/SCONUL/library-technologies-webinar-25-june-2024-3ml1ko6mp4zwazax
Noura Mokhtar:	SCONUL	We would love your feedback on the webinar at the following link: https://forms.gle/qo4U8TbDb9qELUao6